



WARRANTY ON CLIMATEC PRODUCTS

Subject to the limitations and conditions set forth below, VERRE SELECT INC warrants the door panel to be free of manufacturing defects in material and workmanship for twenty-five (25) years from the date of its original installation, including thermal bowing and delamination. **This warranty is offered to customers of VERRE SELECT INC only, that is, to pre-assembly manufacturers, and not directly to the retailer or the consumer.** The door slab or sidelite product shall be covered under warranty provided that the door has been installed correctly and that none of the exclusions below apply.

THIS WARRANTY IS NON TRANSFERABLE, and applies only to the original owner of the home. It will be satisfied indirectly between VERRE SELECT INC and their customer, the original door system manufacturer.

On site inspection and/or picture evidence is required prior to commencing the warranty procedure. The warranty excludes any defects in the coating on the door, any glass inserts, hardware, or other accessories. Also excluded are defects resulting from the following ; (1) improper use (2) improper installation; if the door is hung too tight, stressing out the slab within the opening or stress due to movement of the building or building components used and expansion / contraction of same (3) improper maintenance or failure to follow any applicable installation, care or maintenance instructions (4) any modifications to the door i.e. cut downs, trimming (5) if the frame is not installed square, level, and plumb and is affecting the doors performance in a negative manner (6) If foam PVC or composite jambs and used in the system and are not well supported and shimmed adequately around the system causing movement and distortion of the frame (7) Any modification to, or installation of, hardware, locks, doorlites, or any other component must not cause any water infiltration or other damage to the door, nor alter the initial properties of the door (8) Any damage occurring as a result of a modification, drilling a hole, the installation of hardware or a doorlite, staining, painting or other components is not covered by this warranty (9) Any damage caused by exposure to excessive heat (e.g., a door installed behind an unventilated storm door and exposed to the sun, a fire, etc.) (10) exposure to fire, acid, chemicals or fumes (11) natural disasters or acts of God

On a 79" door, Thermal Bowing of less than 1/8" or .125" along the full length vertically of the slab, at a temperature differential between outside and inside temperatures of 40 degrees centigrade, and any distortion that does not exceed the criteria set out in standards CAN/CGSB-82.5-M88 and AAMA/CSA/101/I.S.2/A440-05, will be considered as being acceptable. On a 95" door, Thermal Bowing of less than 1/4" will be considered as being acceptable. To complete the warranty process, the defective slab(s) must be inspected and the defects verified by a representative of VERRE SELECT INC upon return of the said unit.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. MOREOVER, IN NO EVENT WILL VERRE SELECT INC BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

If a defect occurs, VERRE SELECT INC, at its sole option, will furnish a replacement door, repair the door, or refund the original cost. **VERRE SELECT INC'S MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE. No representative of VERRE SELECT INC or any other person has any authority whatsoever to assume for VERRE SELECT INC any other liability or responsibility in connection with the door warranted herein.**

If you have a warranty claim, please notify your VERRE SELECT INC representative so they can contact us and begin the process. You must include in the notice a purchase reference and a detailed explanation of defect.

VERRE SELECT INC

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